



## “Access your faxes via email or online without using a fax machine”



### The Fax to Email Service

Receive faxes without a fax machine. The Callagenix Fax to Email service converts any incoming fax to a pdf file, then emails it direct to your inbox. With optional SMS notification and fax retrieval via email or your online control panel, the Callagenix Fax to E-mail service is a simple and reliable solution.

### How does it work?

A Callagenix fax number is far more than a normal phone line with a fax machine at the end of it. Rather than being printed out, your faxes are sent directly to your email inbox as pdf attachment. A copy is also stored in your online account for a limited time.

You can run your Fax to Email service with any Callagenix number. The service is hosted by us, so you can receive multiple faxes all at the same time. What's more, you never have to worry about running out of paper or toner. Your faxes are saved in both pdf and TIFF format so they can be easily stored or printed out if required. Your files are stored in your online mailbox for up to 14 days, but if you need longer we can provide this through the the Callagenix MARR (Message Archive Recording and Retrieval) service. Using MARR also gives you the facility to search using OCR.

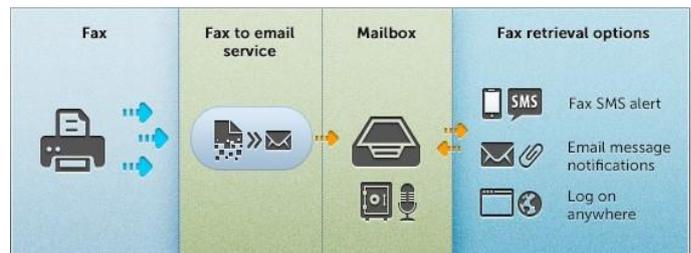
If you're waiting for an urgent fax, you can set the system to contact you automatically by email or text as soon as it arrives. Alternatively, you can have the attachment sent direct to your PC or smartphone via email.

Voice and fax calls can be recognised and treated differently, so you can use the same number for both. For example, using a single telephone number your customer calls could be diverted to a member of staff, while faxes are diverted to a mailbox.

### Typical uses

The Fax to Email service can be used on its own or alongside other services. Some examples of how the service is used are:

- You're working away from the office but still want to see faxes when they come in.
- You need to know as soon as a fax arrives.
- You want to store faxes to retrieve later.



### Try it out for free

We understand this can all be a little daunting at first, which is why we let you set everything up and test it out for free before you go live. Once you have registered and logged in, you can create and test as many services as you, like free of charge. We even give you a small opening balance to prove it all works before you spend any money. After that, it's just a case of choosing your number(s) and setting your service live.

We're a friendly bunch and are always happy to help. We can even set everything up for you if prefer. If there's anything you're not sure about, please call us on +44 (0) 333 2470000 for a chat and we'll talk you through it.

#### Fax to Email Service can be used with:

[Numbers Overview](#)  
[Message Archive and Retrieval](#)

#### Useful Links



[Numbers Overview](#)  
[Services Overview](#)

#### Contact Us

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