



“Enabling you to collect your messages wherever you are”

The Answerphone Service

Never miss another call with this advanced answerphone service from Callagenix. There’s no need to wait until you get back to the office to check if you have any voicemail. We’ll alert you by SMS or email the instant someone leaves you a message. You can then access it by phone, email or online, putting you in control of your messages.

How does it work?

Setting up the Callagenix Answerphone service is simple. You choose your number, set the greeting message and select how you want to access your messages. When a caller leaves a message we alert you via e-mail or SMS. You can then retrieve the message via email, phone, or online. For emails, the message is sent as small ".wav" file attachment which can be played on your computer or smartphone. We also store a copy online (unopened messages for 14 days, opened for 3 days, but this can be extended with our MARR service).

The Answerphone service is flexible and you have complete control over how and when it’s used. You can change your settings or turn it on and off via your online control panel. All changes occur immediately and you can alter them as often as you like. The Answerphone service can handle multiple calls simultaneously, so customers won’t get an engaged tone or have to wait in a queue. Messages can be sent to multiple mailboxes if required.

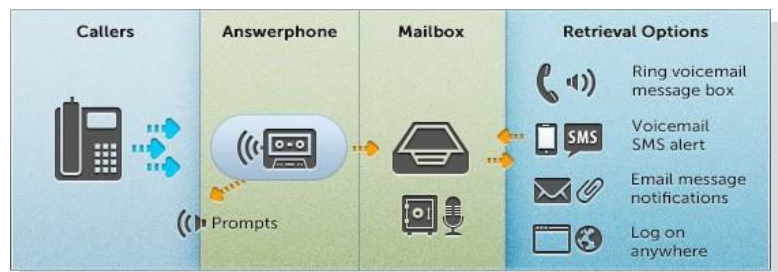
Quick Overview

- ✓ Never miss a message again.
- ✓ Retrieve your messages anywhere by phone, online or email.
- ✓ Instant notification by SMS or email with message attached.
- ✓ Notifications can be sent to multiple recipients.
- ✓ Handles multiple callers simultaneously.

Typical uses

The Answerphone service can be used on its own or with other services. Some typical examples of how it can be used are:

- As a simple voicemail system.
- When combined with the time of day service, to handle calls received outside your standard operating hours.
- Set up with some other Callagenix services it can be used to deal with multiple calls simultaneously. Customers can then leave you a message, rather than wait in a queue or find the line constantly engaged.



Try it out for free


We understand this can all be a little daunting at first, which is why we let you set everything up and test it out for free before you go live. Once you have registered and logged in, you can create and test as many services as you, like free of charge. We even give you a small opening balance to prove it all works before you spend any money. After that, it's just a case of choosing your number(s) and setting your service live.

We're a friendly bunch and are always happy to help. We can even set everything up for you if prefer. If there's anything you're not sure about, please call us on +44 (0) 333 2470000 for a chat and we'll talk you through it.

Answerphone Service can be used with:

- [Numbers Overview](#)
- [Time of Day](#)
- [Virtual Switchboard](#)
- [PIN Entry](#)
- [Information Line](#)
- [Caller Select](#)

Useful Links

-  [Numbers Overview](#)
- [Services Overview](#)

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